

ANNUAL PLAN 2019/20
CONSULTATION DOCUMENT



We want your thoughts on important decisions for the Annual Plan 2019/20

**BY 5PM, 29 APRIL 2019** 



## INTRODUCTION FROM THE MAYOR

# Kupu whakatakio te Tumuaki

Kia ora koutou, haere mai ki tēnei wāhanga mō koutou ki te whakaputa mai i ō koutou whakaaro mō te Te Rautaki Tirohanga whānui. Kai te pai te haere ō ngā mahi e whakahaeretia nei e Te Kaunihera o Whakatāne, ōtirā, e whakatinanahia ana i ngā whainga matua me ngā whainga whāiti, i whakatakotoria ki roto i te Rautaki Tirohanga whānui. Ōtirā, mā Te Kaunihera e whakarārangitia mai i ngā rā o te wā taka kia mōhio mai ai koutou he aha ngā kaupapa nui mō te tau e tū mai nei. Mā ō koutou kohinga whakaaro hai tāpirihia mai ki ngā panonitanga kia pai ake Te Rautaki Tirohanga whānui mō te rohe katoa. Ko te tūmanako kia puta ai ō koutou whakaaro, mā te kōrero ka mōhio. mā te mōhio ka mārama.

Kia ora, and thank you for taking the time to look at this consultation document for the Annual Plan 2019/20.

For the coming year, we are proposing a number of changes to our budgets and work programme that were not anticipated when we adopted our Long Term Plan 2018-28 last year. The proposed changes will allow us to partner with Central Government to undertake some transformational projects for our District. For example, we have a chance now to unlock some very significant Government funding to support marine and tourism sector development through waterfront and town centre regeneration; and to bring forward road safety and active transport projects.

Other changes proposed in our Annual Plan 2019/20 will allow us to maintain the quality of our infrastructure and services, so that they continue to meet the community's needs into the future. We also need to start planning now to ensure that we will be able to meet our future legal and environmental obligations.

We want to hear from you, to help us make these important decisions. Please read on, consider the costs and benefits of the changes we are proposing, and let us know your thoughts.

Nāku noa, nā Tony Bonne



MAYOR, WHAKATĀNE DISTRICT



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# WHAT IS THIS DOCUMENT?

Our work involves the delivery of a wide range of services and facilities that families, households and businesses rely on and use every day. Our Long Term Plan 2018-28 sets out the strategic direction, priorities, work programme and budgets for the coming ten years. The Long Term Plan encompasses much more than what is included in this Consultation Document, including projects across the District. The full Long Term Plan, and a summary of it, are available on our website or by contacting Council.

We are looking to make some changes to our work programme and budgets for the coming 2019/20 year compared to what was anticipated in our Long Term Plan - this Consultation Document asks for your feedback on the changes.

# Where can I find more information?

A number of supporting resources are available on the Annual Plan 2019/20 page of our website, if required. The resources provide additional information to the proposals set out in this Consultation Document.

Website: whakatane.govt.nz. Email: info@whakatane.govt.nz

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Whakatane District Council

# KEY FOCUS AREAS

Thriving economy

Vibrant communities

Resilient people and places

Responsible money management

# THRIVING ECONOMY

# Te Thanga e puāwai ana

Our Long Term Plan recognises the need to uplift economic and social outcomes for our District. We know that our District offers many opportunities for economic development and job creation. Our Long Term Plan aims to work in partnership with Central Government, iwi, our business community and other stakeholders towards a District where our people and businesses thrive. Since developing our Long Term Plan, our partnership opportunities have continued to grow. A particular focus for Council is working with Central Government on the Provincial **Growth Fund (PGF) opportunities following** identification of the Eastern Bay of Plenty as a surge region for investment.



# Regenerating the Whakatāne town, building on our marine and tourism economy

#### The situation

The Provincial Growth Fund announcements in December 2018 saw a significant amount of Central Government funding committed to economic development initiatives in the Eastern Bay of Plenty. This includes funding towards the investigation and design stage of the Whakatāne Waterfront and Town Centre Regeneration project, an initiative aimed at bringing together and accelerating multiple strands of Council's existing economic development work to unlock further growth in the tourism and marine economy of Whakatāne. The project will be delivered in partnership with Ngāti Awa and any proposed developments will recognise the cultural significance for iwi and hapū of Ngāti Awa historical sites, events and practices relating to the Whakatāne River.

Our current commercial wharf is aging and does not meet existing needs, let alone future demand for berthage, or provide adequate support for the growth of our tourism and marine economies. This project proposes to use redevelopment of the commercial wharf as a catalyst for regenerating and transforming the town, attracting private investment and new growth opportunities along the waterfront. It will create jobs for our people; provide high quality amenities for residents and visitors to the Eastern Bay of Plenty; and meet international visitor expectations.

#### What is proposed?

The Government's Provincial Growth Fund is making funds available to support regional economic development for the next two years. The Council wants to progress this project now, to ensure that the opportunity to work with Central Government for this transformational project is maximised. The Annual Plan proposal is to update the timing and budgets for this concept. This would see the development of a business case, including community and stakeholder engagement, with feasibility and detailed design in 2019/20 and construction of a new commercial wharf component completed by 2023.

#### What are the costs and who pays?

In the coming year, funding of \$1.546 million will be required for the final stage of the business case and for detailed design. While the Provincial Growth Fund will meet a large portion of the costs, increased local funding is also required. This local share would come from the Harbour Fund (\$200,000 - no rating impact) and from General Rates (\$250,000). Later stages of the project anticipate a contribution from the PGF as well as a local funding commitment. Local funding is already included in our Long Term Plan budget but if the required amount changes significantly, we will undertake further public consultation.

Increase in total rates over previous year: 0.44% in 2019/20 Increase in total debt over previous year: n/a

# Supporting an 'EPIC' town centre strategy

#### The situation

A passionate group of local business people have recently formed EPIC (Events Promotion Initiatives and Community). EPIC aims to deliver on a vision shared by many organisations, groups and people, for a "reenergised and revitalised Whakatane town centre that attracts more people, who stay longer and spend more". As part of this vision, EPIC aims to promote the Whakatāne CBD as the heart of the town, where people come together for socialising and recreation. A first major initiative was achieved in late 2018 – the EPIC Late Night Christmas Shopping event. The event created a vibrant atmosphere in the Whakatane CBD, increasing foot traffic and lifting sales revenue for the December month. The group has researched other town centres with successful programmes and has facilitated the development of a strategy for the Whakatāne Town Centre. EPIC has so far been self-funded.

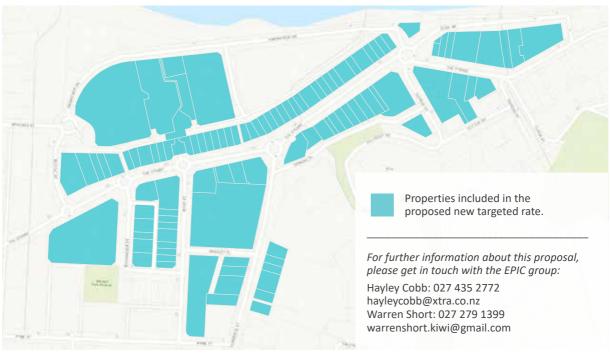
#### What is proposed?

EPIC is seeking funding for a town-centre programme, through a targeted rate on the Whakatāne CBD. The funding will be used to implement its Whakatāne Town Centre Strategy and to run marketing, promotion and event campaigns. Similar programmes are adding significant value in other towns including Mt Maunganui, Tauranga and Taupō for example.

#### What are the costs and who pays?

EPIC is requesting \$80,000 funding to implement its Whakatāne Town Centre Strategy. This would be spread as a targeted rate over 110 properties in Whakatāne CBD, based on the capital value of each property. The table below models the impact of this rate on example properties.

	Example properties					
Overview of rating proposal and targeted properties	Large property on the Strand	Large Property	Medium Property	Small property under apartments		
Capital Value	\$7,000,000	\$5,950,000	\$570,000	\$290,000		
Current rates assessment (2018/19 year)	\$33,380	\$28,637	\$4,061	\$2,717		
Proposed new EPIC rate (ex gst)	+ \$4,531	+ \$3,852	+ \$369	+ \$188		



# VIBRANT COMMUNITIES

# Ngā hapori whitawhita

We are privileged to live in an area of natural beauty and rich cultural diversity. Survey results consistently show that our residents rate their quality of life much higher than New Zealand as a whole. Our Long Term Plan aims to ensure the District retains its vibrancy and vitality and that the quality of life we all enjoy is enhanced. Since the Long Term Plan was developed, some new funding opportunities have become available to deliver specific projects in partnership with others. These represent some exciting opportunities for our District but a commitment of local funding will also be needed to progress the projects.



# Accelerating projects for road safety and active transport

#### The situation

Wainui Road is a highly used arterial transport route in our District providing part of the road access from Ōhope through to Ōpōtiki. The route has a poor safety record and continues to present a major unacceptable crash risk. In partnership with the New Zealand Transport Agency (NZTA), there is an opportunity to progress improvements to this road over the next two years.

By advancing this project, there is also an opportunity to utilise part of the Council's financial contribution to unlock other NZTA funding to bring forward other projects that meet Central Government transportation priorities. These priorities include road safety, resilience and improving access for all road users, including pedestrians, cyclists, and people who are mobility restricted.

#### What is proposed?

We are proposing to support NZTA's project of road safety improvements on the route between Ohope and Ōpōtiki. Our commitment would be towards the Wainui Road section within our District. The project includes road widening, safety barriers, minor realignments and passing areas. The total cost of improvements along the whole route, including the State Highway, is estimated at \$33 million, with \$6.8 million being the cost estimate for the improvements on the Wainui Road section. The Council would need to contribute \$2.45 million towards the project with the balance being funded by NZTA. This will potentially enable us to use \$1.2million of that investment to accelerate selected projects within the Active Whakatāne Strategy. The Strategy aims to promote a healthier, safer, more inclusive and more active modes of transport.

#### What are the costs, and who pays?

The local share of funding required is \$2.45 million(split over two financial years). This would be loan-funded over 25 years and repaid through Roading Rates.

Increase in total rates over previous year:

0.06% in 2019/20 0.19% in 2020/21 0.13% in 2021/22 Increase in total debt over previous year: \$1.224M in 2019/20 \$1.224M in 2020/21

## Enclosing the Whakatane Aquatic Centre outdoor pool

#### The situation

The Whakatāne District Aquatic and Fitness Centre is a major recreational facility for residents and visitors to the District, catering for members of a number of aquatic clubs, recreational swimmers and people involved in learn-to-swim and aquatic fitness programmes. The Centre continues to experience strong growth in use and as a result, there is increased pressure on the facility, particularly over winter months when the outdoor pool is closed. In 2018 the Long Term Plan received a submission with over 80 signatures requesting that Council investigate the feasibility of enclosing the outdoor pool. Discussions with potential funding partners indicates that there is strong interest in contributing towards this project.

#### What is proposed?

Enclosing the outdoor pool would provide additional pool/lane space during the autumn and winter.

#### What are the costs, and who pays?

With external funding expected, the Council may need to fund up to \$213,000 towards the construction of the project. If required, this would be funded by a Council loan. The Aquatic Centre facility would also have increased operating costs of \$111,000 per year to cover maintenance, heating and expanded lifeguard duties. The operating costs would be met from a mix of increased income from user fees and general rates.

Increase in total rates over previous year: 0.26% in 2019/20

Increase in total debt over previous year: \$213,000 in 2019/20



# RESILIENT PEOPLE AND PLACES

Ngā tāngata me ngā wāhi Manawaroa

Our Long Term Plan takes a proactive approach to a number of significant challenges facing our District over the next few years and beyond. Some of these challenges include managing the effects of natural hazards and climate change, maintaining a safe and secure water supply network, and improving the impact our wastewater and stormwater systems have on the environment. These matters are also high on the Central Government agenda, and as a result, the expectations for what we do and how we do it are continuously increasing. As these challenges evolve, we need to adjust our plans too.



# Earthquake strengthening the Whakatāne District War Memorial Hall

#### The situation

Our Long Term Plan includes a project to redevelop the Whakatāne District War Memorial Hall. One of the key drivers of the project is the need for earthquake strengthening work to parts of the building. The earthquake-prone building assessment on the facility is close to being finalised and the Council will then have a legal obligation to complete strengthening work within a 7.5 year timeframe. Given that the facility continues to be well-used, Council wishes to manage the risk sooner rather than later.

#### What is proposed?

The Annual Plan proposes to include funding to advance the seismic strengthening work in the coming year, to ensure the hall continues to be fit-for-purpose. The longer-term intention will continue to be for a complete redevelopment of the facility by 2026, but noting that substantial funding will need to be secured from project partners before progressing.

#### What are the costs, and who pays?

The costs of the earthquake strengthening work is expected to be \$550,000. This would be loan funded over 25 years and repaid through general rates.

Increase in total rates over previous year:

0.07% in 2019/20 0.05% in 2020/21 Increase in total debt over previous year:

\$550,000 in 2019/20

# Implementing a managed retreat from the Matata Awatarariki debris flow hazard

#### The situation

The Matatā township was struck by devastating debris flows in 2005. Initial plans for an engineering solution to reduce risk for residents living on the fanhead of the Awatarariki Stream were eventually abandoned in 2012, because experts advised that there was no viable solution available. Peer-reviewed independent hazard and risk assessments confirm the loss-of-life risk on a portion of the fanhead is unacceptably high. The Council is now working with Central Government and the Bay of Plenty Regional Council to gain funding support for a potential managed retreat programme. This would enable property owners to relocate away from the high-risk area. Our Long Term Plan includes this project but notes that funding arrangements would need to be finalised before the managed retreat progresses.

#### What is proposed?

The managed retreat programme is expected to cost \$15.06 million in total. This proposal would allow properties to be purchased at current market value, and also includes contributions to legal and relocation costs for landowners. Property valuations would be conducted independently at the time an offer is made, and a dispute resolution process will be available should owners not agree with valuations.

If the managed retreat programme is not agreed upon by all parties, a proposed change to our District Plan will

#### What are the costs, and who pays?

Council is working with funding partners to finalise the cost-sharing arrangements. The managed retreat proposal would see the \$15.06 million cost split three ways. Subject to budget bids being successful, the funding partners are the Whakatane District Council, Central Government and Bay of Plenty Regional Council. The District Council portion of \$5.02 million is proposed to be loan funded over 30 years.

The Plan changes are estimated to cost a further \$1.7-2.0 million and would be loan funded over ten years. The rating cost would be funded through the general rate.

Increase in total rates over previous year:

0.2% in 2019/20 0.84% in 2020/21 0.63% in 2021/22 0.03% in future years Increase in total debt over previous year:

\$4.2M in 2019/20 \$1.02M in 2020/21



# Responding to increasing water supply and wastewater service standards and costs

#### The situation

As a result of multiple factors, the cost of operating our water supply and wastewater services is increasing more rapidly than forecast in the Long Term Plan. Central and Regional Government expectations of the health and environmental outcomes of these services are steadily increasing. For example, following the Havelock North water supply contamination incident and inquiry, the sector's ability to deliver safe, potable water for the community is also being scrutinised. The local government sector's impact on fresh water management is also a focal point of national debate.

Added to this challenge, adjustments to our work programme and budgets are required as we get a better understanding of the state of three waters assets (water supply, wastewater and stormwater), as a result of improved asset data collection and analysis. Adjustments are also needed to reflect the known operating costs of the new Otumahi water scheme, which recently came online.

#### What is proposed?

An increase is proposed in the operating expenditure for three waters in 2019/20. This will help us to deliver the comprehensive work programmes

### What are the costs. and who pays?

The additional operational funding required for three waters in 2019/20 is \$438,000. This would result in an average rates increase of around \$88 per property connected to equalised water supplies and wastewater services\*. This is the biggest single driver of rates increases for 2019/20, but is something we cannot avoid, as we need to make sure our services are well managed and meet current and future health and safety standards.

\* With many properties on volumetric charging, the actual cost may differ from this average. Also, the Murupara schemes are not equalised for rating purposes and will face independent cost adjustments.

Increase in total rates over previous year: 0.96% in 2019/20

Increase in total debt over previous year:



# WE WANT TO HEAR FROM YOU

# Whakapā mai!

This is your Council. To make sure that we are on the right track, we want to hear from you as we develop our Annual Plan for the coming year. Get in touch with a Councillor from your ward if you would like to have a chat about this Consultation Document. For more information about how to get involved in the conversation see the back page.



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# RESPONSIBLE MONEY MANAGEMENT

Te haepapa whakahaere putea

We are mindful of the need to keep rates affordable, but still carry on the work needed to help ensure our communities are resilient, vibrant and thriving. Our Long Term Plan includes a Financial Strategy to ensure that we remain financially sustainable – it maps out our anticipated costs and funding sources for a ten-year period. This includes limits for average rates increases, and for the amount of debt we use to fund our work programme.



# CHANGING THE DEBT LIMITS IN OUR FINANCIAL STRATEGY

# Our total debt is increasing

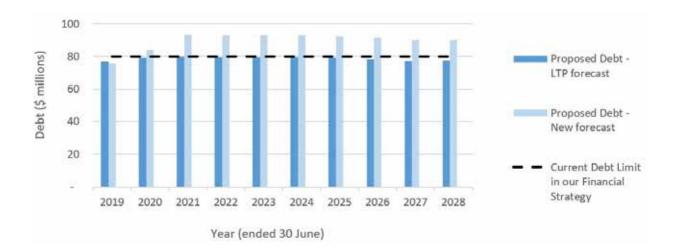
Debt is a useful tool to allow us to deliver major intergenerational projects that would not otherwise be possible. Taking on debt and repaying it over time also means that current and future ratepayers are contributing to the cost of the assets they are using or benefiting from. However, because loans are mostly repaid from rates revenue, we need to be mindful of the implications for affordability.

As illustrated by the following graph, with the inclusion of the changes proposed in this document, Council's total debt would increase to around \$84 million in the 2019/20 year, and rise to \$93 million the following year. This is higher than the levels of debt signalled in our Long Term Plan and would exceed the \$80 million limit on total debt set out in Council's current Financial Strategy.

We have thought carefully about this increase in debt and the proposals that are driving it. Without the increase in debt, we cannot take advantage of some of the substantial funding opportunities outlined in this document, which would potentially allow us to deliver amenities and facilities we couldn't otherwise afford.



#### PROPOSED NEW DEBT LEVELS COMPARED TO THE LONG TERM PLAN



# We are proposing a change to our Financial Strategy debt cap to enable better community outcomes

Currently the Council has set a debt cap of \$80 million. We are one of very few councils that operate a cap in this way. We are proposing to amend the Financial Strategy set out in our Long Term Plan to provide more debt flexibility, allowing us to consider investing in projects which will deliver long term benefits for our community. This proposal recognises that we currently have conservative debt levels for an organisation of our size; and that debt is a useful funding tool that we could be using better, for the benefit of our community.

Because debt needs to be repaid from revenue, it makes sense to set a debt cap relative to revenue. That is to say, if our revenue goes up, we can borrow more - if revenue comes down, we would need to tighten up on debt. We are proposing that our debt cap be set annually at 150% of total revenue. We have looked at some similar councils to us and their debt caps range from 150% to 195%. We are proposing to stay at the more conservative end of this range. In dollar terms, this means our debt cap would be approximately \$124 million for the 2019/20 year.

# **WHAT THIS MEANS FOR RATES**

# Ngā pānga ki ngā rēti

The proposed changes outlined in this consultation document would mean that the average rates increase for the coming 2019/20 year would be 4.16%. This compares to the increase of 2.88% signalled for 2019/20 in our Long Term Plan. This increase is within the 4.2% rate increase limit in the Financial Strategy in our Long Term Plan.

## What your rates might look like in 2019/20

The rates costs for each property in the District are different, depending on the capital value of the property, and on the services the owners/ occupiers receive, or are able to benefit from.

This table shows what your rates might look like next year (2019/20), and how this compares to the current year (2018/19). This model includes the proposed changes set out in this document, except for the EPIC rate which is proposed over 110 properties in the Whakatāne CBD (see p. 5 for detail).

	Whakatāne Urban Low	Whakatāne Urban Average	Whakatāne Urban High	Whakatāne Commercial (less than \$10m) Low	Whakatāne Commercial (less than \$10m) Average	Edgecumbe Average	Matatā Average	Matatā High
Capital Value	155,000	355,000	1,100,000	370,000	730,000	295,000	293,000	640,000
General Rate	215.11	492.66	1,526.56	513.48	1,013.08	409.40	406.62	888.18
Uniform Annual General Charge	739.04	739.04	739.04	739.04	739.04	739.04	739.04	739.04
Roading CV	102.33	234.38	726.25	244.28	481.96	194.77	193.45	422.54
Roading Fixed Targeted Rate	40.89	40.89	40.89	40.89	40.89	40.89	40.89	40.89
Community Boards	22.51	22.51	22.51	22.51	22.51	15.42	15.42	15.42
Stormwater Fixed Targeted Rate	91.58	91.58	91.58	91.58	91.58	103.24	47.62	47.62
Stormwater CV	83.13	190.40	589.96	436.57	861.35	209.18	147.37	321.91
District Growth	-	-	-	693.42	1,055.66	-	-	-
Refuse Removal	190.84	190.84	190.84	157.59	157.59	190.84	190.84	190.84
Water	581.74	581.74	581.74	581.74	581.74	581.74	581.74	581.74
Sewerage	360.13	360.13	360.13	360.13	360.13	360.13	-	-
2019/20 Subtotal (ex. GST)	\$2,427.30	\$2,944.17	\$4,869.50	\$3,881.23	\$5,405.53	\$2,844.65	\$2,362.99	\$3,248.18
2019/20 Total (inc. GST)	\$2,791.40	\$3,385.80	\$5,599.93	\$4,463.41	\$6,216.36	\$3,271.35	\$2,717.44	\$3,735.41
2018/19 Total (inc. GST)	\$2,658.05	\$3,247.74	\$5,444.30	\$4,321.34	\$6,067.88	\$3,091.89	\$2,626.51	\$3,629.34
\$ increase (decrease) inc. GST	133.34	138.06	155.63	142.07	148.48	179.46	90.93	106.06
% increase (decrease) inc. GST	5.02%	4.25%	2.86%	3.29%	2.45%	5.80%	3.46%	2.92%

2018/19

2019/20

\$9.28 per day

The average cost of rates per property in the current 2018/19 year (incl. gst)

The average cost of rates per property in coming 2019/20 year (incl. gst)

Murupara Urban	Murupara Lifestyle	Te Teko	Ōtarawairere	Ōhope Low	Ōhope Average	Ōhope High	Tāneatua	Rural Low	Rural Average	Rural High
61,000	205,000	111,000	820,000	510,000	640,000	1,220,000	134,000	58,500	965,000	3,190,000
84.65	284.50	154.04	1,137.98	707.77	888.18	1,693.10	185.96	81.19	1,339.21	4,427.03
739.04	739.04	739.04	739.04	739.04	739.04	739.04	739.04	739.04	739.04	739.04
40.27	135.35	73.28	541.38	336.71	422.54	805.47	88.47	38.62	637.12	2,106.11
40.89	40.89	40.89	40.89	40.89	40.89	40.89	40.89	40.89	40.89	40.89
37.11	37.11	15.42	22.51	22.51	22.51	22.51	35.70	15.42	15.42	15.42
0.95	-	12.45	74.73	74.73	74.73	74.73	13.17	-	-	-
2.97	-	50.23	283.89	176.57	221.57	422.38	37.72	-	-	-
-	-	-	-	-	-	-	-	-	-	-
190.84	157.59	190.84	193.47	193.47	193.47	193.47	190.84	157.59	157.59	157.59
310.38	-	120.00	581.74	581.74	581.74	581.74	581.74	120.00	120.00	120.00
348.63	-	-	360.13	360.13	360.13	360.13	360.13	-	-	-
\$1,795.73	\$1,394.48	\$1,396.19	\$3,975.76	\$3,233.56	\$3,544.80	\$4,933.46	\$2,273.66	\$1,192.75	\$3,049.27	\$7,606.08
\$2,065.09	\$1,603.65	\$1,605.62	\$4,572.12	\$3,718.59	\$4,076.52	\$5,673.48	\$2,614.71	\$1,371.66	\$3,506.66	\$8,746.99
\$1,924.97	\$1,564.05	\$1,573.97	\$4,402.71	\$3,562.60	\$3,914.90	\$5,486.72	\$2,470.00	\$1,336.90	\$3,442.94	\$8,612.19
140.12	39.61	31.65	169.42	156.00	161.62	186.76	144.70	34.76	63.72	134.80
7.28%	2.53%	2.01%	3.85%	4.38%	4.13%	3.40%	5.86%	2.60%	1.85%	1.57%

# MAKING A SUBMISSION IS EASY!

# Māmā noa iho te whakapā mai!



## Electronically

Make a submission online at: whakatane.govt.nz Email submissions to: submissions@whakatane.govt.nz



## In writing

Post submissions to:

Whakatāne District Council, Private Bag 1002, Whakatāne.

#### Hand deliver submissions to:

Whakatāne District Council, Civic Centre, Commerce Street, Whakatāne; or Murupara Service Centre, Pine Drive, Murupara



## In person

You can present your feedback to the Council by speaking to your submission in person. If you'd like to do this, put in a submission outlining the key points you'll refer to. On your submission, make sure to let us know that you want to speak to your submission. We will contact you to organise a time.

# What happens next?

## 25 MARCH - 29 APRIL 2019

You tell us what you think

You can submit your feedback to us during this time. Submissions are due by 5pm 29 April 2019.

#### 8 MAY 2019

You can present your submission to us

The Council meets to listen to people who want to present their submission in person (optional).

### 22 AND 23 MAY 2019

We consider your feedback

The Council meets to consider and discuss the submissions received, and to make decisions about the proposals to be included in the final Annual Plan.

#### **27 JUNE 2019**

We adopt the Annual Plan

The Council meets to formally approve the final Annual Plan for 2019/20. Once adopted, this will be available on our website, at libraries and Council offices.



### WHAKATĀNE DISTRICT COUNCIL

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# SERVICE CENTRE MURUPARA

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