**Navigation Service: Initial Assessment**

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| **Date** |  |
| **Client name** |  |
| **Consent signed** |  YES / NO |
| **Navigator** |  |
| **AFFECTED PROPERTY ADDRESS**  |
|  |
| Mortgaged  | Rented | Freehold | Other |
| Which category is your home in? | Red / White / Yellow / Other = |
| **Household composition (Other people who live with you)** |
| **Name** | **Age** | **Gender** | **School (if applicable)** |
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| **Any other details you need to tell us regarding your household:**  |
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| **Do you have:** | Home insurance | Contents Insurance |
| Name of Insurance company |  |
| EQC claim number |  |
| Are you receiving accommodation assistance from your insurance company (or will you)?  |  |
| **Presenting issues that have led to the client accessing support:** |
| * Have to move out while home is repaired and/or land remediated
* Have lost their home and/or land completely and require assistance to relocate
* Home is damaged and requires repair
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| **Insurance/ repair concerns:** |
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| **CURRENT / TEMPORARY ACCOMMODATION** |
| **Address** |
|  |
| Rented  | Billeted | Whānau/Family |
| How long is this accommodation available for you? |  |
| **Household composition (Other people who live with you)** |
| **Name** | **Age** | **Gender** | **School (if applicable)** |
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| **Does this accommodation have adequate facilities for your household eg. Space; Security; Heating; Access; Pets; Storage etc.**  |
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| **Are there other details you need to tell us about your current accommodation?**  |
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| **Basic needs or concerns (please tick):** |
| Food | Clothing | Transport | Isolation | Other (please specify) |
| **Personal strengths resources[[1]](#footnote-1)*** Support network – who are they (including pets)?
* What community interaction and support is available and utilised?
* Spiritual and cultural supports/ considerations?
* Interests and hobbies?
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| **FINANCIAL ASSISTANCE**  |
| If you have other financial issues you can check your eligibility for assistance with Work and Income through their web site: <https://www.workandincome.govt.nz/> |
| **Financial Impact: Do you need help with paying rent at your current property?**  |
|  |
| **Do you want help to access any of the following?** |
| * Independent scoping
 | YES / NO |
| * Engineers report
 | YES / NO |
| * Land remediation advice
 | YES / NO |

1. *Please note any disclosure of previous stress/abuse/trauma/ family relationship issues/ pre-existing issues that become apparent and discuss these with your home agency and or Navigator.* [↑](#footnote-ref-1)