

# Community Safety



## WHAT THIS GROUP OF ACTIVITIES INCLUDES

The activities within this group are undertaken by the Council in response to various aspects of community safety and wellbeing. In most cases the Council is obligated by act to provide these services to the community. Within this group of activities the Council provides a variety of consents, licenses and certificates and also conducts monitoring and inspections to safeguard the community. The Council also provides information and complaints services under this group of activities.

## The activities undertaken within this group include:

- Licensing
- Environmental Health
- Regulation Monitoring
- Safer Communities
- Building
- Animal Control

## WHAT WILL THIS GROUP OF ACTIVITIES COST

The table below provides an overview of the budget at a Group of Activities level. Information related specifically to each activity can be found on the following pages.

Annual Plan 2009/10 \$000		LTCCP 2010/11 \$000	Annual Plan 2010/11 \$000	Variance 2010/11 \$000
<b>OPERATIONAL</b>				
<b>EXPENDITURE</b>				
0	Depreciation	3	3	0
0	Interest Paid	0	0	0
2,612	Operations	2,821	2,787	(34)
<b>2,612</b>	<b>Total Expenditure</b>	<b>2,824</b>	<b>2,790</b>	<b>(34)</b>
<b>REVENUE</b>				
0	Development Contributions	0	0	0
1,621	User Fees & Charges	1,638	1,488	(150)
667	General Rates	851	1,036	185
0	Interest Income	0	0	0
339	Sundry Income	350	329	(21)
85	Subsidies & Grants	88	43	(45)
0	Targeted Rates	0	0	0
<b>2,712</b>	<b>Total Revenue</b>	<b>2,928</b>	<b>2,896</b>	<b>(31)</b>
<b>(100)</b>	<b>Net Cost (Surplus) of Operations</b>	<b>(103)</b>	<b>(106)</b>	<b>(3)</b>
<b>NON OPERATIONAL</b>				
<b>EXPENDITURE</b>				
(100)	Transfer from (surplus)/deficit	(103)	(106)	(3)
15	Capex *	16	0	(16)
0	Loan Repayments	0	0	0
100	Payments to Reserves	100	150	50
0	less Depreciation not Funded	0	0	0
<b>15</b>	<b>Total Funding Requirement</b>	<b>12</b>	<b>44</b>	<b>32</b>
<b>FUNDED BY</b>				
6	Depreciation Reserve	6	0	(6)
0	Development Contribution Reserve	0	0	0
0	Loans Raised	0	0	0
9	Operational Reserve	6	44	38
0	Sale of Assets	0	0	0
<b>15</b>	<b>Total Funding Applied</b>	<b>12</b>	<b>44</b>	<b>32</b>
<b>* CAPITAL EXPENDITURE</b>				
15	Level of Service Growth Renewals	16	0	(16)

## LICENSING (LIQUOR & GAMBLING)

### WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO

SAFE CARING  
COMMUNITYHEALTHY PEOPLE AND  
QUALITY HOUSING

### WHAT WE DO AND WHY WE DO IT

The Council has a statutory obligation to undertake this activity. Under the provisions of the Sale of Liquor Act 1989 the Council takes on the role of a District Licensing Agency. The Gambling Act 2003 requires councils to develop and administer policies for class four venues (gaming machine venues excluding casinos) and for board venues (TABs).

*All licensed premises are inspected for compliance with the Sale of Liquor Act, at least once a year*

### WHAT WE ARE GOING TO DO

The Sale of Liquor Act 1989 is under review as part of a Law Commission review on alcohol harm. Changes are unlikely to, but may affect this Council activity during the 2010/11 year. No budget changes have been made to this activity based on this stage of the review process.

Until the review is finalised the Council will continue to provide the current licensing services through the 2010/11 year. This includes conducting inspections of all licensed premises for compliance with the Sale of Liquor Act as well as undertaking at least one controlled purchase operation in conjunction with the Police and Toi Te Ora Public Health. The Council's Gambling Policy, required under the Gambling Act, takes a "sinking lid" approach in terms of the number of Class Four machines. Until the number decreases to the level set in the policy, no new applications can be received and/or processed.

### WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	127
Revenue	127
<b>Net Cost (Surplus) of Operations</b>	<b>0</b>
Capital Expenditure	0

### WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- No key differences.

## WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

**Alcohol sales and gaming machines are available only at licensed premises managed by qualified people.**

» All licensed premises are inspected for compliance with the Sale of Liquor Act, at least once per annum, with enforcement action initiated against any non-complying premises.

» At least one controlled purchase operation undertaken in conjunction with Police and Toi Te Ora Public Health with enforcement action initiated against non-complying premises.

# ENVIRONMENTAL HEALTH

## WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO



CLEAN PROTECTED ENVIRONMENT



SAFE CARING COMMUNITY



HEALTHY PEOPLE AND QUALITY HOUSING

## WHAT WE DO AND WHY WE DO IT

The Council has a statutory obligation to undertake this activity. The Council’s authority comes from the Health Act 1956, the Food Act 1981 and associated regulations and bylaws. The Environmental Health activity includes the following: licensing of all registered premises (food, camping grounds, mortuaries, hairdressers, offensive trades), monitoring the state of the environment (includes public and private water supplies, environmental noise and contaminated land), and responding to nuisance complaints (excessive and unreasonable noise, unsanitary living conditions, refuse, odour from neighbouring properties).

## WHAT WE ARE GOING TO DO

The Council will continue to provide environmental health services over the 2010/11 year including licensing of registered premises and responding to nuisance complaints.

Amendments to the Food Act 1981 are likely to progress during the 2010/11 year. It is likely that under the proposed new regulatory regime Council’s responsibility will change to an audit role for a widened range of food premises. Additional resource may be required to undertake this extended role but any changes to the activity are pending finalisation of changes to legislation.

## WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	231
Revenue	231
<b>Net Cost (Surplus) of Operations</b>	<b>0</b>
Capital Expenditure	0

## WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- No key differences.

*Environmental health includes; public health, food, noise and litter.*

## WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

**The environmental health of the community is maintained or enhanced**

- » Satisfaction that Environmental Health Services are making the environment a healthier place to live scores 69.6 or higher (Good service but potential for improvement) in Council’s Perception Survey.
- » Environmental health includes; public health, food, noise and litter.

**Food premises operating in the Whakatane District comply with relevant regulations/legislation.**

- » All food premises are inspected at least once per annum and registrations are issued in accordance with regulations of relevant legislation. Enforcement action is initiated against non complying premises.

## REGULATION MONITORING

### WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO



CLEAN PROTECTED ENVIRONMENT



SAFE CARING COMMUNITY

### WHAT WE DO AND WHY WE DO IT

Bylaws have been developed generally in response to public demand to deal with issues of nuisance, public health and safety and offensive behaviour. The Council also has statutory obligations under the provisions of the Local Government Acts 1974 and 2002 and the Litter Act 1979. The main duties include monitoring: public places (licensing of street stalls, the removal of obstructions in public places (e.g. overgrown trees on footpaths), and considering applications for parades), environmental nuisances such as accumulation of rubbish and urban rubbish fires, prevention of the spread of fires involving vegetation, responding to complaints about long grass in urban areas, barbecue permit conditions, prohibition of fires in urban areas during periods of high fire risk, and removing vehicles parked in the wrong place, and dealing with abandoned cars.

### WHAT WE ARE GOING TO DO

The Council will continue to provide services over the 2010/11 year to protect public health and safety. This includes providing a service to respond to issues and complaints in a timely manner.

### WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	78
Revenue	78
<b>Net Cost (Surplus) of Operations</b>	<b>0</b>
Capital Expenditure	0

### WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- No key differences.

***100% of urgent complaints and infringements which relate to environmental nuisances are responded to within 1 hour.***

### WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

The Council administers and enforces bylaws to deal with issues that create nuisance to the community.

- » 100% of urgent complaints and infringements responded to within 1 hour.
- » 100% of non urgent complaints and infringements responded to within 24 hours.

# SAFER COMMUNITIES

## WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO



SAFE CARING COMMUNITY

## WHAT WE DO AND WHY WE DO IT

The Council provides this service to offer support, coordination and direction to this community in order to enhance the safety and wellbeing of all. The Council also provides this service in response to community demand to reduce crime and increase safety as well as support social and cultural wellbeing.

## WHAT WE ARE GOING TO DO

**Whakatane District Youth Council (WDYC):** Funding has been provided for the WDYC in the 2010/11 year. The Youth Council meets monthly to discuss youth issues, provide a youth perspective on Council projects and progress youth projects and events

**Tag-Off graffiti programme:** The Council will continue to deliver the Tag-Off programme which aims to combat and clean up graffiti in the District. This \$18,400 programme is completely subsidised by the Department of Justice and uses paint donated by Resene as well as recycled paint from the Council recycle centre.

**I Saw programme:** The Council will continue to deliver the I Saw programme which aims to combat graffiti by changing behaviour. The programme aims to make graffiti un-cool among youth through information and educational campaigns. The I Saw programme is completely subsidised by the Department of Justice.

**Smoke Free Outdoor Spaces Policy:** In the 2010/11 year the Council will develop and begin to implement a smokefree outdoor spaces policy. The types of areas that are likely to be targeted include parks, playgrounds, reserves, skate-parks and beaches.

## WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	194
Revenue	194
<b>Net Cost (Surplus) of Operations</b>	<b>0</b>
Capital Expenditure	0

## WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- The Council is unlikely to continue to deliver the Crossroads programme as the current programme is coming to an end and ongoing subsidy funding has not been confirmed.
- The Council will continue to provide for the maintenance of the current CCTV system. Funding through grants and subsidies is being planned to upgrade the current CCTV system to improve reliability and to ensure future expansion of the network. Funding has yet to be secured. Monitoring and storage of footage will continue to be undertaken by the local police.

## WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

Community safety is fostered through a range of subsidised programmes and coordinated projects.

» At least 4 safer communities programmes and projects developed and implemented.

» Four or more Whakatane District Youth Council meetings held during the year.

# BUILDING

## WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO

SAFE CARING  
COMMUNITYHEALTHY PEOPLE AND  
QUALITY HOUSING

## WHAT WE DO AND WHY WE DO IT

The Council has statutory responsibilities under the Building Act 2004 and its regulations to ensure that buildings are safe for users and that they have attributes that contribute appropriately to the health, physical independence, and wellbeing of people who use them. Buildings also need to be designed, constructed, and able to be used in ways that promote sustainable development. The building activity includes the processing of building consents and project information memoranda, inspections of building work, issuing of code of compliance certificates and compliance schedules, and monitoring and enforcing of building warrants of fitness.

## WHAT WE ARE GOING TO DO

**Earthquake Prone Buildings Identification:** The Council is proposing to bring forward its programme of identifying earthquake-prone buildings. This will include a review of the Council's policy which may accommodate an extension to compliance timeframes, identify the buildings in the CBD in the next year of the programme and incorporate Council owned-buildings within the programme. The Council has agreed to provide increased funding over five years.

**Review of the Building Act 2004:** Changes to the Building Act 2004 have already been made and further changes may affect this activity over the course of the 2010/11 year. While amendments to the Act have not had a major impact on this activity to date, the Council will remain informed, responding to legislative changes as and when necessary.

The Council will continue to provide building consent and inspection services in accordance with responsibilities under the Building Act

## WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	1,589
Revenue	1,695
<b>Net Cost (Surplus) of Operations</b>	<b>(106)</b>
Capital Expenditure	0

The surplus above is to fund the contingency budget for weather tightness claims.

## WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- Increased funding requirement of \$73,150 to advance the programme of identifying earthquake-prone buildings. This will be funded \$43,550 from the harbour fund and \$29,600 from general rates.
- The Council's contingency budget for weather tightness claims will be increased from \$100,000 to \$150,000 to more accurately reflect the expected level of claims (more information can be found in the Key Issues section).
- There are a number of costs within this activity that are of public rather than private benefit. These cost items include objections and appeals, customer services, complaints monitoring, project costs and government initiatives. The Council is proposing to increase the proportion of these costs that is funded through general rates rather than user fees and charges (for more information see Key Issues Section).

## WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

**New buildings and buildings with public access are healthy and safe.**

- » All new buildings and buildings with public access comply with the building code or enforcement action is taken.
- » High quality outcomes for building consent and code compliance applications are provided in a timely and professional manner.

**Satisfaction with the Council's building consent process scores 56.6 or higher (Needs significant improvement) in Council's Perception Survey.**

- » 15.4 working days is the average time for processing building consents.

# ANIMAL CONTROL

## WHICH COMMUNITY OUTCOMES DOES THIS CONTRIBUTE TO



## WHAT WE DO AND WHY WE DO IT

The Council has a statutory obligation to undertake this activity. The Council’s authority comes from the Dog Control Act 1996, the Dog Control Amendment Act 2003 and the Stock Impounding Act 1955. This activity also implements the Dog Control and Control of Animals Bylaws and the Stock Control Bylaw. Animal control services are provided 24 hours, seven days a week. Annual registration activity includes processing applications, annual inspections to check on animal welfare issues and registrations. Prosecutions are initiated against owners of unregistered dogs. Relevant records are maintained for the Council and Government in the National Dog Database. The district has about 6000 dogs and 4000 owners.

## WHAT WE ARE GOING TO DO

The Council will continue to provide Animal Control services over the 2010/11 year to protect public safety. This includes undertaking an annual dog registration process and providing a 24 hour service to respond to animal complaints.

## WHAT WILL THIS ACTIVITY COST

	Annual Plan 2010/11 \$000
Expenditure	572
Revenue	572
<b>Net Cost (Surplus) of Operations</b>	<b>0</b>
Capital Expenditure	0

## WHAT ARE THE KEY DIFFERENCES FROM THE LTCCP

- No key differences.



## WHAT ARE OUR PERFORMANCE TARGETS FOR THE YEAR

**Public safety and comfort is protected and the public are aware of their rights and responsibilities.**

- » Response initiated to aggressive dog complaints within 1 hour.
- » Response initiated to roaming stock complaints within 1/2 hour.
- » Response initiated for other complaints within 24 hours.
- » Satisfaction with Council’s dog control service scores 66.6 or higher (Fair: Needs improvement) in Council’s Perception Survey.