

The purposes of the Awatarariki Managed Retreat Programme are to mitigate the risk to life and property from any future debris flow events from the Awatarariki Stream catchment, and to build disaster resilience factors for the Matatā community.

The programme is jointly funded by Whakatāne District Council, Bay of Plenty Regional Council and Central Government.



NEED ANY FURTHER SUPPORT?

If you require additional support or advice that are not included within this brochure, please discuss your needs with the Navigators. They can link you to other services and resources.

CONTACT A NAVIGATOR

Vicky: 027 309 3657

Chris: 027 440 0219

FURTHER INFORMATION NGĀ KŌREROHANGA TĀPIRI

This brochure is published by the Whakatāne District Council and is intended to provide general information only. It is not intended as a legal document and may not be applicable to all circumstances. For further information, please contact the Whakatāne District Council.

WHAKATĀNE DISTRICT COUNCIL

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whakatane.govt.nz

Awatarariki Managed Retreat Programme



9 SEPTEMBER 2019



whakatane.govt.nz

PURCHASE PACKAGE

The Managed Retreat Programme can provide you, as an eligible property owner, with an offer for the purchase of your property at a fair, current market value, with no discount made for the hazard/risk and supported by comparable market evidence.

You have until the end of October to enter this process. You can withdraw at any point before the end of January 2020. Detailed information and timelines of the Managed Retreat Programme is available on our website:

whakatane.govt.nz/awatarariki-managed-retreat

The website also has a Frequently Asked Questions section that is constantly being updated as more questions arise.

SUPPORT SERVICES AVAILABLE FOR PROPERTY OWNERS

NAVIGATOR SUPPORT

Two Navigators, skilled in this work have been appointed – Chris King-Hazel and Vicky Richards are available to meet at a time and place to suit you, to discuss any needs you may have.



Chris
027 440 0219



Vicky
027 309 3657

LEGAL SERVICES / FREE

Residential Advisory Services (RAS)

- A free, independent and easy-to-use service
- Will assist you with understanding the implications and opportunities within the Managed Retreat Programme
- Previously supported the Edgecumbe recovery
- Can provide legal advice and expertise; and
- Are available to facilitate and help you resolve legal difficulties

If you want support from RAS contact Karen Hayes LLB BSc (Hons) Solicitor directly by Phone: (03) 366-6870 / 027 537 0159 or email: karen.hayes@canlaw.org.nz or contact a Navigator who will refer you.

Citizens Advice Bureau Whakatāne (CAB) (07) 308 5609

CAB provides:

- 15 minute sessions at no cost for any type of legal advice
- Legal advice on Mondays at the Boon Street office.

Just Answer

Free online chat site for any legal questions
www.justanswer.com

Ministry of Justice

For Legal Aid queries:
www.justice.govt.nz/courts/going-to-court

COUNSELLING AND MENTAL HEALTH SERVICES

You can get access to a range of Primary Health Services through your General Practitioner. Please discuss your needs with you GP.

Mental Health Services provides a range of services and links to other available services, which can be found at:
www.health.govt.nz/your-health/services-and-support/health-care-services/mental-health-services

Helplines include:

- Need to talk? (1737 – free call or text)
- The Depression Helpline (0800 111 757)
- Healthline (0800 611 116)
- Lifeline (0800 543 354)

- Samaritans (0800 726 666)
- Youthline (0800 376 633)
- Alcohol Drug Helpline (0800 787 797)

The Mental Health Services Crisis number is (07) 306 0154 for normal business hours and after-hours 0800 774 545.

If you have concerns for the immediate safety of yourself or someone else you know; call 111 or go to the Accident and Emergency Department at the Whakatāne Hospital.

BUILDING, PROPERTY RELOCATION AND TENANCY ADVICE

Whakatāne District Council

Can provide advice on:

- requirements for new builds
- technical reports required
- relocating homes and the conditions that apply to the Whakatāne District

Contact the on-duty Building Officer by phone: (07) 306 0500 or ask the Navigator.

Ministry of Business, Innovation and Employment (MBIE)

Provides a range of information for:

Building and construction.

www.mbie.govt.nz/building-and-energy/building/
www.building.govt.nz

Tenancy and housing.

www.mbie.govt.nz/building-and-energy/tenancy-and-housing/

FINANCIAL ADVICE / PLANNING

Budget Advisory Services Whakatāne

Provides financial mentoring and budget advice.

Contact (07) 307 1390 to speak to an advisor.

Your personal bank

Can provide a financial planning advisor.