

# Te Pukenga Wai o Te Moana a Toi

## He aha ngā momo tautoko, ki hea au whiwhi āwhina mai ai?

### Te Rākau Whakamarumarū

E whakarite ana Te Rākau Whakamarumarū i ngā momo āwhina ki ngā hapori.

Mō ngā kōrero ki tēnei wā tonu, haere ki te paetukutuku o te Whakatāne District Council ([www.whakatane.govt.nz](http://www.whakatane.govt.nz)), ki tana whārangi Facebook rānei ([www.facebook.com/WhakataneDistrictCouncil](http://www.facebook.com/WhakataneDistrictCouncil)).

### Ki hea huri ai mō te āwhina me te tautoko

Kāore e kore ka pāpouri te tangata i muri i ngā marangai kino pēnei nā. Ina kei te hiahia tautoko, tohutohu, kua pāngia rānei koe e te hēmanawa, te ngākau kōhuki, he matakū tonu koe, he mokemoke, he riri rānei, kei te hiahia kōrero hoki koe ki tētahi atu, waea atu ki **Healthline** i **0800 611 116**.

Ko ngā kaimahi o Healthline he nēhi taunga ki ngā mahi, he whai rēhita hoki, e mahi ana mō te 24 haora ia rā, whitu rā o te wiki.

Ētahi atu wāhi e taea ai te rapu tautoko:

- Tō GP/tākuta, tō pokapū hauora ā-rohe rānei;
- Eastern Bay Primary Health Alliance Mental Health Service – 07 307 0188;
- Mental Health and Addiction Services District Health Board (Mō ngā Pakeke – 0800 774 545, Mō ngā Tamariki – 0800 486 947);
- Ngati Awa Social and Health Services – 07 306 0096;
- Tuwharetoa Ki Kawerau Health & Social Services – 027 435 4994;
- Te Puna Ora O Mataatua – 0800 294 462;
- Tuhoe Hauora – 07 312 9874.

Me maumahara ina raru nui, me waea atu ki 111.

### 0800 Waea Āwhina Kāwanatanga

Ina kua raru katoa koe, tō whanau rānei, kei te hiahia mōhiohio anō koe mō ngā momo āwhina e taea ana, waea atu ki te **Waea Āwhina Kāwanatanga** i **0800 779 997** (8am-6pm, whitu rā i te wiki).

He nui tonu ā matou momo āwhina, momo tohutohu, e ai ki te āhua o tō noho, hei āwhina i a koe.

### Ngā utu Whakamarumarū

E wātea ana he pūtea tautoko anō ki te hunga kua pāngia e te pukenga wai.

Ehara i te mea me whai penehana koe kia whiwhi āwhina. E taea e mātou te āwhina me:

- ngā utu ina e tiaki ana koe i ētahi atu kāore he kāinga (i ngā kāinga tūmataiti, ngā marae me ngā pokapū hapori);
- ngā utu noho ina kua wehe koe i tō whare, ā, e noho ana koe i te whare tūruhi/tāpoi (mōtēra, hotera, he nohoanga rīhi wā poto hoki);
- kua kore āu mahi (nā te waipuke kāore e taea te mahi, kāore ō pūtea);
- te kai, te kākahu me te moenga (ināia tonu nei, he herenga tōna).

Waeahia atu te Waea Āwhina Kāwanatanga i **0800 779 997** mō ētahi atu whakamārama.

## Te inihua me te tono kereme EQC

Ina kua tūkinotia tō kāinga, tō waka, ō rawa rānei e te waipuke, me tango whakaahua i mua te tangohanga, te whakatikatika rānei ka whakamōhio tonu atu ki tō kamupene inihua. E whakamōhio atu tō kamupene inihua ki a koe ngā mahi i tua atu, me pēhea te kereme, me te whakamārama hoki i te mahi a EQC.

Ina kua mate koe ki te whakahaumarū, ki te horoi, ki te whakatika rānei i tō whare mō te huarere, tēnā hopua, tuhia ngā mahi ka mahia, tangohia ngā whakaahua, puritia hoki he kape o ngā utu ka utua.

Ka taea te tono kereme ki EQC i runga ipurangi i [www.eqc.govt.nz/claims](http://www.eqc.govt.nz/claims), waea atu rānei ki **0800 326 243**.

## Whare Rangitahi

Ina kua pāngia koe e te waipuke, kei te hiahia tautoko hoki koe ki te kimi whare rangitahi, e taea ana e te Ministry of Business, Innovation and Employment (MBIE) me Te Manatū Whakahiato Ora (MSD) te āwhina.

Mā MSD tō hiahia mō te whare rangitahi e rēhita, ka mahi a MBIE i tō taha ki te kimi whare rangitahi tika.

Hei rēhita haere ki [www.temporaryaccommodation.mbie.govt.nz](http://www.temporaryaccommodation.mbie.govt.nz), waea atu rānei ki **0800 779 997**.

## Ngā kura me ngā pokapū kōhungahunga

Kua kati katoa ngā kura mō ngā hararei. Mēnā kei te ratonga kōhungahunga, te kōhanga reo rānei te tamaiti me kōrero ngā mātua ki tō rātou kōhanga, pokapū kōhungahunga rānei mō ngā mōhiohou.

## Te whakahaumarū tamariki

Ina e āwangawanga ana koe kāore i te haumarū, kāore rānei e tiakina pai ana tētahi tamaiti, tētahi rangatahi rānei, kei te mōhio rānei ki tētahi tamaiti kua whakawehea i ōna mātua, i ōna kaitiaki rānei waea atu ki te Ministry for Vulnerable Children Oranga Tamariki i **0508 326 459** (24 haora i te rā, whitu rā i te wiki) tuku īmēra rānei ki [contact@mvcot.govt.nz](mailto:contact@mvcot.govt.nz).

## Ngā tautoko mō ngā haporī tuawhenua

Mēnā kei te hiahia āwhina koe i runga i te pāmu, me whakapā atu ki Federated Farmers o 0800 327 646. Ka āwhina rātou mō te taha ki te nuku me te whāngai kararehe.

He tāngata kei ngā Rural Support Trust kua whakangungua ki te tuku āwhina me te tautoko, otirā kāore he utu o te āwhina, ka noho matatapu hoki.

Waea atu ki **0800 RURAL HELP (0800 787 254)** haere rānei ki [www.rural-support.org.nz](http://www.rural-support.org.nz).

## Te tiaki kararehe

Ina kei te hiahia kai, parakete, he mea anō mā te kararehe, me whakapā atu ki Whakatāne SPCA i 07 308 4608 i waenga i te 8.30-11.30am.

Ki te kitea he kararehe māuiui, kua whara, kua mate rānei, waea atu ki **0800 306 0500** hei āwhina.

Mehemea kua rēhitahia te ngarohanga o tō mōkai engari kāore anō i a koe tō mōkai, kei te ngana tonu mātou ki te rapu i tō mōkai, ka whakapā tonu atu ki a koe.

## Ngā Mōhiohou Rīhi Whare

Mehemea he kua kairīhi whare koe, he kaitiaki whare rānei koe, ka kitea he mōhiohou matatika, whakaetanga hoki i [www.tenancy.govt.nz](http://www.tenancy.govt.nz), mā te waea atu rānei ki **0800 TENANCY (0800 836 262)**.

## He āwhina tāke

Ahakoia kua raru ngā puka whakahoki me ngā utu ka taea tonu e ngā kiritaki te pātai ki Inland Revenue mō te whakakorenga o ngā whiu.

Mena kua pāngia koe e te waipuke, he uaua te whakarite i tō tāke, ō utu rānei, tēnā whakapā atu ki tō tangata tāke, tō kaitiaki pūtea rānei. Waea atu rānei ki Inland Revenue i **0800 473 566**.