To all contractors, builders, plumbers, waste clearers and volunteers

You are working in a community where residents have had their lives turned upside down, please be aware and respectful of this. We need your help and cooperation to minimise the disruption and help the community return to normal as soon as possible.

Be aware of pedestrian traffic in building, clearing and construction zones

The safety of students, school staff and the public is of primary importance.

Please be extra aware of students and pedestrians walking to and from school during the following times:

7.45am – 8.45am and 2.45pm – 3.45pm

Suggestion: use a spotter when reversing out of driveways during these times.

Contractors are expected to ensure all driveways, footpaths and roads are clear before machinery is operated during these hours.

It is recommended that contractors use sign boards to identify known site-specific hazards relating to the work undertaken on site and highlighting those of concern to students and residents.

Whakatāne District Council complies with all applicable laws related to safety. Contractors are also expected to comply with the requirements of Health and Safety at Work Act 2015 and all other appropriate Acts, Regulations, By-laws, Standards and Codes of Practice.

Safety messages are also being provided to the schools for distribution to students.
Other Health and Safety measures

Please ensure you take into account other operations and residents in your Health and Safety Planning. There will be residents and other vehicles moving around during the day. Children will be walking and cycling about, as well as playing in the area. You will be aware of your responsibilities under the HSWA Act and one of those is to Consult, Co-operate and Co-ordinate with others working in the area.

Please ensure you do this so we keep the whole area safe for everyone.

Rubbish

Please use the skip bins provided for rubbish and do not dump on the berm. The streets have now been cleared of rubbish and we have cleaned roads, pathways and berms (although further work is needed).

If you dump rubbish on the berms we have to clear them again and this looks like a step backwards to the residents. Skip bin requests can be made to ‘Joe’ on 021 277 1099.

Whiteware/metals and hazardous waste

Please be aware that we have plans in place for dealing with whiteware/metals, hazardous and asbestos containing materials (ACM).

Ensure that ACM’s are handled in accordance with HSWA Regulations and contact Joe on 021 277 1099 for removal (once wrapped) or for any queries over hazardous wastes.

Portaloos

The recovery office has supplied 15 portaloos. These are for contractors, volunteers and those assisting with the Liveable Homes programme. They get moved about according to where the main need is at any one time.

Pest control

A rat trapping programme is about to get underway in the red sticker area as a precautionary measure. There is no danger to wandering domestic pets from this.

Media enquiries

While you are working on site, you may get approached by media for some comment on the work being undertaken.

Please remember that any information about individuals or properties is private.

If you wish to, you can direct any media to a Whakatane District Recovery Project Team member or call the Recovery Office using the number below (ask to speak to the Recovery Communication Manager).

Useful contact numbers

- Customer Services: 0800 306 0500
- Skip bin requests can be made to ‘Joe’ on 021 277 1099.